

User's Guide

# and Software Design of

# a Web Based Task Tracking System

2004-01-28

Version 1.0

# Revisions

	Table 1: Document Revisions						
Revision Number	Date	Who	Details				
1.0	2004-01-28	Effland	Initial				



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## 1. Introduction

A web-based tracking system, based on a similar design for tracking machine shop jobs<sup>1</sup>, has been developed to manage the progress of tasks. This system was developed to provide better coordination for tracking tasks involved in building ALMA Band 6 Cartridges but can be enhanced for use with other projects.

This memo provides instructions for using the system and the design methodology is described in an Appendix.

## 2. History

The present approach for tracking tasks involves managing a list of tasks in two different formats: The tasks are typed or copied into MS Word and discussed at twice-weekly status meetings, and then are updated and e-mailed in plain text formats to all team members. Managing this list is cumbersome and tasks are frequently lost.

The intent of the system described here is to simplify the management of tasks and to get team members to be more active in updating the status of tasks assigned to them.

### 3. Features

The task tracking system has the following features:

- a) All tasks are visible to anyone with a web browser inside NRAO's intranet (Figure 1).
- b) Team members can enter new tasks using a web form, by typing a task description and notes (Figure 2).
- c) Events for a task selected in the main screen are listed by clicking on the task number (see Figure 3)
- d) Anyone can enter a new event for a selected task (see Figure 4)

## 4. Using the Task Tracking System

The initial web form that displays the status of all uncompleted tasks, as shown in Figure 1, is available at

http://www.cv.nrao.edu/~jeffland/nrao-only/Progs/Tasks/Tasks3.php3

Table data on the form are stored in a database (see Appendix for details) and a listing of completed tasks is available from a hyperlink at the top of the page.

#### 4.1 Task Listing Screen

From the task listing screen shown in Figure 1, the user can either enter a new task by clicking the appropriate button, see events for a particular task by clicking on the task number, or view a listing of all completed tasks.

A list box below the **Filter By** button allows the user to show just those tasks assgined to a particular person. To use this feature, select the person in the list box and press the **Filter By** button.

<sup>&</sup>lt;sup>1</sup> "System to Track the Progress of Jobs in the CDL's Machine Shop," Internal NRAO memo by J. Effland, 2002-11-15.



A serious limitation in the existing design is that there is no way for users to change any of the entries once they are entered into the database. I can change things using other programs to access the database.

### 4.2 Input Form for New Tasks

New tasks are entered using the form shown in Figure 2, which is available by clicking the **Add a Task** button on the main task listing screen shown in Figure 1. Fill in the fields shown in Table 2, then press the **Enter new task** in **database button** on the form to add the task to the database.

Table 2: Entry Fields for New Task Input Form						
Field Name	What to enter					
Project	Select a Project for the task using the list box.					
Task Description	Enter a brief but descriptive title for the task					
Date Entered Automatically filled in						
Person Responsible	erson Responsible Enter the last name of the person responsible for this task.					
Estimated Completion Date Enter the date when the task should be completed. A default date is show aid for entering the correct date format, which is YYYY-MM-DD. If format conversion is available but please use the format shown in the field						
NotesEnter short text here. Lengthy notes should be entered in the input for Task Events, discussed in Section 4.4.						
Required Completion Date Not supported in this software version.						

#### 4.3 Task Event Listing Screen

Each task has certain events associated with it, and the "Task Event Listing" screen (Figure 3) tabulates events for a selected task. This screen is produced by clicking on the task number hyperlink in the Task Listing screen (Figure 1). Task events include:

- a) Notes about the task. The note field can include the text of e-mails associated with this task, as shown in the second event in Figure 3.
- b) A change in the person assigned to the task.
- c) A change in the estimated completion date for the task.

### 4.4 Input Form for New Task Events

New events for a particular task are entered using the form shown in Figure 4, which is available by clicking the **Add an Event** button on the "Task Event Listing" screen (Figure 3). Fill in the following fields:

Table 3: Entry Fields for Task Input Form						
Field Name	What to enter					
Your name	Enter your last name					
Change person assigned to this: Enter last name of person now assigned to this task						
Task Complete On:Check this box to indicate that the task is complete. Note that this task v disappear from the "Incomplete Tasks" listing screen and will appear on "Completed Tasks" listing screen.						
New Estimated Completion DateUse one of the radio buttons or select and manually enter the new est completion date.						
Notes Notes about the task. Text from e-mails can also be pasted into this field.						
Be sure to press the Enter new event in database button on the form to add the task to the database						

Events cannot be changed once they are entered into the system, which admittedly is a serious limitation that will be addressed in future software versions. The work-around is to simply enter another event that includes the corrections.



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Bac	<b>k</b> Forwa		<b>a 3</b>									
		rd Stop Refresh Home Search										
- Again	555 <b>  🔄</b> hup.77	/www.cv.nrao.edu/~jeffland/nrao-only/Progs/Tas	- ,	Mail Print		≻Go Links≫						
In	Incomplete Tasks											
	(most re	cent first)		ik								
(Cl	ick on a tasl	k number to view or add details for that	t task)									
			Filter by None									
	Task Number	Description	Assigned To	Dates: Entered / Completion	Notes							
С	artridge T	est Set										
	<u>129</u>	Design and Build Noise Diode Power Supply	Koller	2004-01-28 2004-01-31								
	<u>128</u>	Update Block Diagram	Koller	2004-01-28 2004-01-31								
	<u>112</u>	Document heat load of Cartridge Test Dewar	Koller	2004-01-23 2004-01-26	Need to update graph to include annotation.							
	<u>107</u>	Fix Networking addresses on CTS	Koller	2004-01-23 2004-01-26	Must use IP addresses rather than //cvfiler.							
	<u>104</u>	Make LO windows	Koller	2004-01-21 2004-01-24	Need 5 mil sections with windows and 40 mil spacers.							
	<u>94</u>	Buy 5 or 6-way switch for Warm IF	Koller	2004-01-15 2004-01-18								
<b>e</b> ì	<u>59</u>	Give Koller clearance required at bottom of Cartridge	Sullivan	2003-12-19 2003-12-22	E-mail sent this morning.							

Figure 1: Browser Screen Showing Task Listing



🖉 Task Management Program - Microso	oft Internet Explore	er			- 🗆 ×
Generation Contraction Contra	යි 😡 Home Search	💽 🧭 Favorites History	Kail Print	127 - Edit	
Address 🛃 http://www.cv.nrao.edu/~jefflan	d/nrao-only/Progs/Ta	asks/NewTask1.php3		•	i∂Go Links ≫
Enter new task	Enter new task i	in database	<u>Return to</u>	main foi	<u>.</u>
Project: Select a p Task Description:	roject	V			
Date Entered: 2004-01-28					
Person Responsible:					
Estimated Completion 2004-01-31 Date:					
Notes:		A V			
Software Vers 2004-01-20 1.1					~
🗉 Done				🕘 Interne	et //

Figure 2: New Task Input Screen



								_ 0			
← ↔ ② ③								Links			
Event li	Event listing Add an event Return to main form										
Task Number	Description			igned Co	Hntorod ( Notos						
Cartridge 1	lest S	et									
128	Upda Diagi	ate Block ram	K	oller	2004-01-28 2004-01-31						
					Event	s:					
Entered	Date Event Entered (Most recent first)						Notes		 		
2004-01-2	8	Effland add notes.	ded Update path in drawing, too.								
2004-01-28 Effland added notes. From: John Effland [mailto:jeffland@nrao.edu] Sent: Wednesday, 2004 January 28 14:36 To: Dan Koller (E-mail) Subject: Revisions to Cartridge Test System											
Software Vers 1.0 (2004-01-27)											

Figure 3: Task Event Listing Screen Showing Events for the Task Selected from screen shown in Figure 1



Task Management Program - Microsoft Internet Explorer								
<u>F</u> ile		F <u>a</u> vorites <u>T</u> ools <u>H</u> e						
ф Back		✓ Stop Refresh	Home Search Fa	🔹 🧭 vorites History	🖾 🕶 🎒 Mail Print			
A <u>d</u> dre:	ss 🙋 http://ww	ww.cv.nrao.edu/~jefflanc	l/nrao-only/Progs/Tasks/	NewEvent1.php3?	TaskNum=128		▼ 🔗 Go Links ≫	
Enter new event for task Add event to database Return to main form								
	Task Number	Description	Assigned To	Dates: Entered / Completion		Notes		
C	artridge Tes	st Set						
	128	Update Block Diagram	Koller	2004-01-28 2004-01-31				
Your name:								
Software Vers 1.0								
٤						📃 🗌 🔯 In	ternet	

Figure 4: Screen to Add an "Event" to selected task



## 5. Appendix A: Software and Database Design

### 5.1 Design Philosophy

A database serves to hold the task and event information. Records in the database are displayed and updated with web-based input forms dynamically generated with PHP running on the NRAO's web server. This allows the task information to be updated by simply adding or modifying records in the database.

### 5.2 Database Schema

The open source program MySQL is used as the database server because it has been tightly integrated with the Apache web server program and is presently supported by the NRAO for simple access from web pages. The MySQL server is located at sql.cv.nrao.edu.

MySQL lacks many of the advanced features of commercially available databases, such as facilities to graphically display database schemas, so schemas for the tables discussed below were generated manually. The free program "MySQL-Front" (<u>http://www.anse.de/mysqlfront/</u>) was used to manage the database tables.

All database tables reside in the MySQL "database" file dbCDL. The database tables listed in **Table 4** store the relevant data using a relational schema described later.

Table 4 : Description of tables in MySQL Database file dbCDL							
Table Name     Comments     Table Description       Sch     Sch							
Tasks	Holds the task information	Table 5					
TaskEvents	Holds events for tasks	Table 6					
TaskProjects	Top-level project table that holds the project under which the task is assigned	Table 7					
TaskSubProjects	Subproject level table that holds the project under which the task is assigned	Table 8					

Records in table TaskProjects describe the top level project, and records in the child-table TaskSubProjects are related to TaskProjects in a one-to-many relationship using the foreign-key field fkTaskProjects in table TaskSubProjects to link multiple subproject records with a single project record. Similarly, the foreign key field fkSubProject links records in table Tasks to subprojects.

Records in table TaskEvents are related in a one-to-many relationship to parent records in table Tasks.

Table 5 :Description of table Tasks				
Purpose:	Each record provides info	ormation about events related to a particular task		
Field Name	Field Type	Comments		
keyTasks	int(10) unsigned	Auto-incremented key field		
fkSubProject	int(10) unsigned	Foreign key field linked to the parent table TaskSubProjects		
Priority	tinyint(6)	Integer giving task priority (Future use)		
AssignedTo	varchar(50)	Name of person assigned to task		
DateEntered	datetime	Date when task was entered into database		
Description	varchar(255)	Description of task		
DateRequired	datetime	Date that task is required to be completed (Future use)		
DateEstCompletion	datetime	Estimated completion date for this task		
DateCompleted	datetime	Date that task was actually completed (note that this is redundant with field DateCompleted in table TaskEvents)		
Notes text		Notes about this task		

Table 6:Description of table TaskEvents				
Purpose: Each record provides information about events related to a particular task				
Field Name	Field Type	Comments		
keyTaskEvents	int(10) unsigned	Auto-Incremented key field		
fkTasks	int(10) unsigned	Foreign key field linked to the parent table Tasks		
DateUpdated	datetime	Date updated		
EntryBy	varchar(50)	Name of person entering this event		
AssignedPrev	varchar(50)	Name of person previously assigned to this task (Person presently assigned is stored in table Tasks.		
DateEstCompletionPrev	datetime	Previous estimated completion date. (Present estimated completion date is stored in table Tasks.		
DateCompleted	datetime	Date that task was actually completed		
Effort	float	Effort required (Future use)		
Notes	text	Notes about this task		

Table 7:Description of table TaskProjects				
Purpose:	Each record provides information about the top-level project for which the task is assigned			
Field Name	Field Type	Comments		
keyTaskProjects	int(10) unsigned	Auto-Incremented key field		
Name	varchar(50)	Name of top-level project for which the task is assigned		
DateEntered	timestamp(14)	Date task was entered into database		
EnteredBy	varchar(50)	Name of person entering this project		
Notes	text	Notes about this task		

Table 8:Description of table TaskSubProjects				
Purpose:	Each record provides information about the subproject for which the task is assigned			
Field Name	Field Type	Comments		
keyTaskSubProjects	int(10) unsigned	Auto-Incremented key field		
fkTaskProjects	int(6)	Foreign key field linked to the parent table TaskProjects		
Name	varchar(50)	Name of subproject for which the task is assigned		
DateEntered	timestamp(14)	Date task was entered into database		
EnteredBy	varchar(50)	Name of person entering this project		
Notes	text	Notes about this task		

### 5.3 Web Page Software

The web page and database access software was written using the scripting language PHP. There is an incredible number of scripting languages available for dynamic web page construction, but Pat Murphy recommended PHP. The free program PHPCoder Version 2.3 (<u>http://www.phpide.de</u>) was used to write and edit most of the PHP code.

When a URL pointing to a PHP file is entered using a browser, the web server first executes the PHP statements in the file, and the PHP program then outputs HTML to the browser. A notable limitation is that PHP programs can't be executed from the Window's explorer because that program somehow circumvents the HTTP protocol. You must type the URL into a browser to run this code, you can't just double-click from Windows Explorer.

Listings will be provided later.

## 5.3.1 Software Locations

**Table 9** tabulates the PHP routines used here along with their locations.

Table 9: Task Management Program File Locations				
All files are located in http://www.cv.nrao.edu/~jeffland/nrao-only/Progs/Tasks				
File Name	Comments			
Tasks3.php3	Code to generate main task form			
NewTask1.php3	Code to generate task input form			
Events2.php3	Generates events listing screen.			
NewEvent1.php3	Generates the new event input screen.			
/taskconst.php3	Holds constants, CdbTask database class, and common functions			
/database.php3	Holds common database information			